

View to the Village

25 East State Street, North Aurora, IL 60542
www.vil.north-aurora.il.us

Happy 175th North Aurora!

April 2009

Village President's Report - John Hansen



Welcome to Spring! By the time you are reading this, temperatures have hopefully improved and Village construction projects are moving closer to their start dates. This is the last newsletter article that I will be submitting to the "View to the Village" as my term as President ends in May. It has been my pleasure to serve the Village of North Aurora in many different capacities since the mid-80's. I have enjoyed the times spent with Village residents and staff in working toward the Village's mission statement of "Village with a View to the Future". I believe that the Village of North Aurora is moving forward progressively and prudently as we face many different economic challenges as a nation and a local unit of government. Thank you for making my experience as your Village President memorable on a number of different levels. That being said, good luck to all of the candidates running for office, the Village in particular boasts a full docket with four (4) candidates running for the position of Village President! By the time you receive this, the election should be over or be very close to being over.

In regard to the 3/19 precautionary boil order, please rest assured that all samples taken while the order was in place yielded clean results meaning that the system did not experience any contamination during the low pressure incident. The article below outlines the events that took place and why the precautionary boil order was necessary. On a more positive note, the Village is moving into the spring season with the introduction of the fiscal year 2009-2010 Annual Budget, a number of exciting capital projects, and 2009 marks the Village's 175th anniversary. There certainly have been some changes since 1834! The Village is planning to incorporate elements of North Aurora's 175 years with this year's North Aurora Days celebration which should prove to be an exciting event. Thank you again for the extraordinary experience serving you, and please remember to support North Aurora by shopping local!

North Aurora's Precautionary Boil Order

On March 19th, 2009 the Village of North Aurora experienced reduced pressure in some portions of the water distribution system. Due to a malfunctioning pressure transducer at one of our water towers, wells did not get a correct signal to run. The result of this malfunction was water levels being reduced in the towers and causing low pressure at points throughout the village. After quick response to phone calls received, Village operators promptly hand started wells to reverse this effect and fill the towers. An immediate staff review of the situation deemed it necessary to follow EPA mandate as pressures may have dropped below 20 psi in some portions of the Village. This mandate was to issue a precautionary boil order for the entire Village. This precaution was issued due to the potential contamination this incident could have caused, not because we were aware of certain contamination. The proper amount of samples (25) were obtained and taken to the lab where we received clean results for all samples 24 hours later. The boil order was lifted at 5:00 pm on March 20th, 2009. Since the incident staff has been working on its cause. New monitoring and signal devices have been installed to remedy this problem. We are also investigating additional alert procedures to inform our staff of such issues. We apologize for the inconvenience you experienced during this incident. Please know we are working to correct what went wrong as well as putting procedures in to place to assure that this will not happen again.



Precautionary Boil Order Notification - Reverse911

Upon notification that the Village's water pressure had dropped, a Reverse911 emergency notification order was issued. The 3/19 call went out at approximately 10:45am to 6,389 Village phone numbers. Call logs indicate that the last call was placed at approximately 4:30pm. The system was set to retry numbers if the first call was dropped or missed. Approximately 57% of the numbers called required this redial. That means that over 3,500 phone numbers were called twice. If the retry feature was disabled, the callout would have taken half as long, however less people would have been successfully notified. Reports show that the 3/19 boil order callout was approximately 87% successful in reaching the 6,389 numbers in the database on that day. Since 3/19, over 291 phone numbers have been added to the system either via the online sign up form or by calling Village Hall. Of the

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Precautionary Boil Order Notification Cont.

291 additional numbers that signed up, 65 were in the call logs as having received a call on the 19th, and the majority of that 65 were called twice. One possible explanation for the missed call could be the pause that takes place once the phone is answered. The Reverse911 system begins recording a message approximately 2 to 3 seconds after voice detection, or when you say "hello". This is due to the varying lengths of individual voicemail greetings. Another explanation may be not knowing the number on your caller ID. When the Village sends out a message over its dedicated 20 lines, your caller ID should read either "Vill of Nrth Aurora" or some iteration of that, or have a number beginning with a "301" or "801". If the mass call volume feature is used, as was used on Friday's boil order lift message, the lines come out of a call center in Tennessee and/or California which utilize a "1-866" prefix. Due to the different types of phones, varying lengths in voicemail greetings, caller ID messages, etc. it is very possible that residents missed the call(s) inadvertently. The Village continues to improve this important community notification resource and thanks those who submitted their contact information for future notifications. The Reverse911 system is completely voluntary and requires you to submit your contact information to the Village so that it can be added, i.e. the calling database is only as good as your participation in submitting phone numbers. Since the March 19th boil order incident, the Village has amassed approximately 6,800 phone numbers. This is an increase of over 400 numbers. If you have any additional questions regarding the Village's Reverse911 Emergency Notification System, or would like to sign up, please either call Village Hall at (630) 897-8228, or see the Village's Reverse911 webpage at: www.vil.north-aurora.il.us/reverse-911.htm. Thank you for your patience.



Spring Public Works Reminders

Yard Waste Pick Up - The first pickup for yard waste began on Friday, April 3rd. Kraft paper bags and waste stickers are required for the entire spring and summer yard waste season. During the fall (October - November) leaves placed in Kraft paper bags will be picked up free of charge.

FREE Mulch - Please call Village Hall at 630-897-8228 for the location and availability of free mulch.

SPRING CLEANUP DAY - The annual Spring Cleanup Day has been scheduled for **Friday, May 8, 2009**. Regular garbage and yard waste require stickers as usual, but all other items large or small will be removed for FREE (no stickers required). Please see Waste Management guidelines:

- Discarded items for spring cleanup collection must be contained in either cans or bags (up to 32 gallons capacity) not exceeding 50 pounds, or tied in bundles 4'x2' and not exceeding 50lbs in weight.
- Bulk items such as sofas or tables are exempt from the above container weight requirement for collection on cleanup day.
- Items not properly prepared will not be collected on spring clean up day and will require proper preparation and stickers for collection on the next scheduled collection day.
- All household hazardous waste may be dropped off free of charge at: Naperville Fire Station (630-208-3841), Corner of Rt. 59 and Brookdale Road (1/2 mile south of I-88). The weekend drop off hours are 9:00am - 3:00pm.

Memorial Day Weekend Garbage Pick Up - Due to the Memorial Day Holiday, garbage pickup will be provided on Saturday, **May 30th** (1 day later).

Grass Clippings - Please do not blow grass clippings in the curb gutters or on the roadway. Village Ordinance prohibits blowing or sweeping any debris into the street area. The buildup of grass in these areas prevents the flow of runoff water from working its way to the storm sewer lines and retention ponds. To report clogged storm basins after office hours, please call the Police Department at 630-897-8705.

Parkway Tree Replacements/Trimming - Parkway trees are trimmed in June followed by the replacement of dead parkway trees in October. Please contact the Public Works Department at 630-897-8228, ext. 260 if your parkway tree(s) need to be trimmed or replaced.

Village Mosquito Spraying - Spraying for the control of mosquitoes begins early in the year to help prevent new breeding sites. An entire Village spraying application will be done approximately once a month during the evening hours. Brochures and pamphlets are available at the Village Hall which contain instructions and information on preventing breeding sources as well as information on the West Nile Virus. For more specific information regarding mosquito spraying in the Village, please call the Mosquito Hotline at 1-800-942-2555.

2009 Annual Road Program - The North Aurora 2009 Annual Road Program will include the repaving of portions of the following local roads: Oak (frontage road), Sycamore Lane, and Monroe Street. Repairs for Monroe Street are being partially financed via Community Development Block Grant funding. In addition, the road improvement for Sycamore Lane will occur after the Sycamore Lane Watermain has been replaced. Road work will begin in late June or early July, more information to follow. For more information on the 2009 Road Program, please contact the Village Public Works Department at 630-897-8228, ext. 260

2009 Annual Watermain Program - The North Aurora 2009 Watermain Program typically coincides with the Annual Road Program, however, this year there will be some disconnect. Currently, the Village plans to replace watermain along Sycamore Lane, and is planning, pending cost estimates, to include watermain replacement along Oakwood Lane. Please call the Village's Water Department with any questions or concerns at 630-897-8228, ext. 229.

Spring Code Enforcement Reminders

On April 3rd, Waste Management started brush and yard waste pickup on regular trash days. Now is a good time to clear any brush piles from the winter storms. Brush must be cut into four (4) foot lengths, bundled or put in yard waste bags. Yard waste must be put in Kraft lawn bags. Both bundles and bags must have waste stickers affixed. Please remember that **sprinkling hours are from 6:00pm to 9:00pm, seven (7) days a week**. If you have an automatic sprinkler system, set your timers accordingly. This Ordinance is strictly enforced. Please remember that all grass and weeds must be cut when the height reaches 8", and when cleaning up, please do not blow clippings into the roadway. And finally, when taking your pets out for a walk, please remember to keep them leashed, and picked up after. Thank you for your help in keeping the Village looking good, and please call Village Code Enforcement at 630-897-1457 with any questions or concerns.

Public Information Announcements

North Aurora Garden Club Plant Sale

On **Saturday, May 9, 2009** the North Aurora Garden Club will be having their 12th annual plant sale. The sale will take place in the basement of the North Aurora Activity Center, 1 N. Lincolnway, from 8:00am - 12:00pm. There will be a wide selection of locally grown perennials, herbs, annuals and vegetables.

North Aurora Arts and Crafts Show has been Cancelled

There will not be a June 2009 North Aurora Arts and Crafts Show due to the ongoing construction in Island Park.

Jewel Middle School PTO 5 B's Bar-B-Que

The Jewel Middle School 5 B's Bar-B-Que has been scheduled for Thursday, May 7th from 4:30pm to 6:30pm. Eat in, or drive through is available within that timeframe. To purchase tickets in advance, please stop by the school's front desk or call 630-301-5010. Thank you for your support!

News from the North Aurora Police Department

New Police Facility Progress

The North Aurora Police Facility (200 S. Lincolnway) project is moving forward on schedule with an anticipated start in late May. The Village's architect has completed the necessary construction documents and all of the applicable state permits have been received. Currently, the Village is planning to release bid documents to contractors in late April. The planning for this project began in November 2007 with the establishment of the Police Facility Committee and the Police Department is eager to occupy the facility in late Summer of 2010.



Parking Complaints

We have been receiving a number of complaints regarding people parking across, or on, sidewalks. Some residents think that the sidewalk is part of their driveway, however, it is not. The sidewalks must stay clear of your vehicle. Parking across sidewalks is a violation of the Illinois Motor Vehicle Code and a violation of Village Ordinance. See below:

625 ILCS 5/11-1303 (Illinois State Statute). Stopping, standing or parking prohibited in specific places.

Except when necessary to avoid conflict with other traffic, on in compliance with law or the directions of a police officer or official traffic control device, no person shall:

1. Stop, stand or park a vehicle:
 - A. On the roadway side of any vehicle stopped or parked at the edge or curb of a street;
 - B. On a sidewalk;
 - C. Within an intersection;
 - D. On a crosswalk

Tickets for violating this Statute will start at \$50 per occurrence and will be strictly enforced. Please call the Village Police Department at 630-897-8705 with any questions or concerns.



North Aurora Fire Protection District - (630) 897-9698, Chief Steve Miller



North Aurora Fire District News and Notes

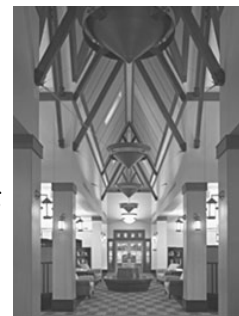
The District Trustees have accepted a Department of Homeland Security Grant in the amount of \$212,819 to be used toward a new radio communications system. The current Aurora 911 radio system will be obsolete on January 1, 2010 and all agencies will be forced into the purchase of a new compatible system in order to be able to communicate with the dispatch center and other agencies. The total cost of the complete system for the North Aurora Fire Protection District will be \$464,177. The District Trustees will fund the remaining \$251,358 through developer contributions which were previously paid and held in anticipation of the change.

Spring hydrant flushing will take place in April. The Fire Protection District flushes the water mains for the Village to insure they are working, draining, and the sediment is being removed from the lines. It is also a requirement for our insurance rating. The flushing will begin on April 6th and end on April 17th. The plan is to have crews working simultaneously from the far east and west sides toward the center of town. We will use off duty firefighters to perform the task and they will be using golf carts to maneuver around subdivisions. The golf carts are easier on personnel and fuel charges and leave the fire equipment centrally located to respond to calls. Signs will be posted the night before in affected areas

Messenger Public Library - (630) 896-0240, G. Kevin Davis

Library Updates

Friends of the Library Support the Summer Reading Program - The Friends of the Messenger Public Library will be sponsoring the 2009 Summer Reading Program and theme "Read on the Wild Side!" The Friends is a volunteer organization that supports the Library through fundraising and advocacy support within the community. This past winter the Friends donated \$2,000. This was money raised from the annual used book sale. For more information on becoming a member of the Friends of the Library, please see the link on the left hand side of the library webpage, www.northaurora.lib.il.us.



Library Account Email Services - Stop at the circulation desk and sign up for email notification with your Library account. With email notification, you will receive an email three (3) days in advance of items becoming overdue. You will also be notified by email when an item that you requested becomes available for you at the Library. In addition, overdue notifications are sent via email to all patrons with overdue items. All you need to do is supply an email address that you regularly check. The email address submissions are kept confidential, and are used for account notifications only.



Village of North Aurora Telephone Directory

Village Hall Main Line (630) 897-8228 (www.vil.north-aurora.il.us)
Regular Business Hours: Monday through Friday, 8:00am to 4:30pm
Department Head Department Telephone Number
 Sue McLaughlin Administration (630) 897-8228, ext. 226
 Scott Buening Comm. Dev. (630) 897-1457, ext. 228
 Bill Hannah Finance (630) 897-8228, ext. 225
 Mike Glock Public Works (630) 897-8228, ext. 230
 Paul Young Water (630) 897-2662, ext. 229
 Tom Fetzer Police Department (630) 897-8705
Fire Protection District, 2 N. Monroe, North Aurora, IL 60542 -
(630) 897-9698 (www.nafd.org)
Messenger Public Library, 113 Oak St., North Aurora, IL 60542 -
(630) 896-0240 (www.northaurora.lib.il.us)
Village Trustee Contact Info
 President John Hansen (630) 897-8228, ext. 232
 Trustee Dale Berman (630) 569-0042
 Trustee Mark Gaffino (630) 897-8228, ext. 801
 Trustee Mike Herlihy (630) 892-2292
 Trustee Max Herwig (630) 897-6610
 Trustee Linda Mitchell (630) 897-8952
 Trustee Bob Strusz (630) 897-8228, ext. 802

Village Meeting Schedule*

	<u>Apr</u>	<u>May</u>	<u>Jun</u>
Committee of the Whole 7pm @ Village Hall	6 20	4 18	1 15
Village Board 7pm @ Village Hall	13	11 27	8 22
Plan Commission 7:30pm @ Village Hall	7	5	2
Library Board 7pm @ Messenger Public Library	9	14	11

Bold means joint Plan Commission meeting with C.O.W.

